

Product Features

User Profiles, Security and Scalability

- Cloud technology encrypted data
- Eight security access levels
- Password change notifications
- Unlimited inventory locations
- 2FA and Single Sign-on for OKTA
- Upload officer contact information spreadsheet

Inventory Management

- Tracks consumable inventory
- Tracks asset inventory (firearms and equipment)
- Manage and read multiple barcode symbologies
- Tracks minimum and maximum stock levels
- Consumables physical count (online or offline)
- Automatic physical count variance adjustment
- Prints barcode labels for inventory bins/shelves
- Automatically e-mails notice of received inventory
- Tracks inventory item last cost and vendor
- Upload inventory items from spreadsheets
- Upload serialized inventory from spreadsheets
- Upload material safety data sheet (MSDS)
- Upload barcode engineering specification sheet
- Upload inventory item photograph
- Calculates inventory stock fulfillment
- Automatically e-mails purchase orders received
- Tracks vendors and items associated with vendors

Training Management

- Manages unlimited training locations
- Manages unlimited training courses
- Manages unlimited class syllabuses
- Generates class roster automatically
- Post classes online for registration
- Instructor can limit class size registration
- E-mails students class registration confirmation
- E-mails class reminder 24 hours before class
- Register students in real-time using barcodes
- Automatically populates and e-mails state specific or generic training course attendance roster
- Automatically tracks officer training records, training and instructed hours
- Automatically tracks course non-attendance
- Automatically tracks course attendance
- Tracks training certifications and expiration dates
- Automatically e-mails expired certification notice
- Automatically e-mails class/instructor evaluations
- Automatically reports officers due for training
- Upload officer training record spreadsheet

Shooting Range Management

- Tracks range instructors schedule
- Tracks range instructor appointments
- Self-schedule/cancel range appointments

Armorer Work Orders

- Create work orders for firearms issued and firearms in inventory
- Add/edit work order notes (time, date and username stamped)
- Interactive user-defined pass/fail inspection list
- Tracks user-defined quality control inspections
- Tracks work order service appointments
- Work order interactive armorer manual
- Work order interactive exploded view schematics and parts selection
- Issue ammunition and accessories through work order
- Upload PDF armorer manuals and exploded view schematics
- Tracks configuration notes and recall notices
- Automatically sends e-mail notification to user for armory work completed and ready for pickup
- Tracks work orders status (pending receipt, staged, work in progress, completed and delivered)

Armorer and Armory Scheduling

- Interactive armorer work schedule calendar
- View armorer work schedule
- Automatically tracks labor time standards vs. actual labor time
- Automatically calculates armory appointment availability
- Automatically schedules armory service appointments
- Automatically sends armory appointment confirmation e-mail
- Automated armory appointment cancellation

Armory Capacity Planning

- Graphs throughput of completed work by armorer
- Available labor vs. workload graph (highly useful to determine adequate armory staffing)
- Automatically tracks armorer toolbox inventory list
- Assign labor standards for repairs and maintenance

ArmorerLink® Firearm Management System (FMS) Ver. 8.4

Firearm Maintenance and Replacement Reporting

- Automatically tracks firearms due for replacement
- E-mail notification for preventive maintenance due
- E-mail notification for maintenance past due
- Automatically generates preventive maintenance past due notification telephone call list
- Tracks firearm service history (repairs, parts, round-count, and issuance)

Firearm Tracking

- Tracks department issued firearms
- Tracks officer-owned firearms
- Tracks unlimited loaners, lost, stolen, destroyed, evidence, trade, sold and transferred firearms
- Prints barcode labels for firearm dispositions
- Tracks firearms using barcode or serial number
- Tracks firearm issuance history, service history, parts history, and round-count
- Tracks firearms decommission by date and rounds
- Audits all firearm dispositions
- Spreadsheet upload of officer issued firearms

Firearm Qualifications Tracking

- Automatically tracks firearm qualifications
- Automatically captures pass-fail and scored qualifications by percentage or points
- Automatically posts qualifications, course of fire and training classes to officer's training records
- Automatically e-mails qualification reminders
- Automatically e-mails qualification score cards
- Tracks agency qualification trend by year
- Automatically adds target photo to qualification

Equipment Tracking

- Issue consumables and assets
- Issue and track equipment using barcodes
- Emails will call order pickup notifications
- Issue equipment using pre-built kits
- Generates pick tickets in aisle/bin order
- Equipment request order and approval system
- Tracks all asset dispositions and locations
- Tracks communal equipment
- Tracks assets and consumables expiration date
- Tracks asset service life in years
- Tracks asset maintenance cycle in months
- Tracks asset maintenance and issuance history
- Tracks equipment issuance history by officer
- Auto-adjusts unserviceable equipment inventory
- Unlimited user defined equipment kits
- Automatically e-mails expired equipment notices
- Audit equipment using barcode or serial number
- Assign equipment to vehicles, boats, and aircraft
- Upload spreadsheet for issued equipment

Mobile Application (iOS and Android) On/Offline

- ArmorerLink officer virtual identification
- Inventory physical count
- Class roster
- Qualification score capture
- Round-count capture
- Photograph qualification targets

Mobile Application (iOS and Android) Online Only

- Schedule and cancel armory service appointments
- Schedule and cancel range appointments
- Check-in/out communal firearms & equipment

Computer Aided Dispatch API

- Connects with any CAD system
- Transmits communal equipment issued to officer

Training

- Built-in training video tutorials for entire program
- Live online training included with subscription
- Onsite training (Optional)

Documentation

- User Guide .PDF Download

Support

- Infrastructure supported 24 x 7 x 365
- Built-in software e-mail support ticket system
- Software supported M-F 08:00 – 17:00 PST
- Support staff based in United States

System Requirements

- Internet connection
- Internet browser Chrome® or Microsoft Edge®

System Options

- Thermal label printer
- Barcode scanner
- Barcoded asset labels

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